

Refund Policy

Our policy is valid for 7 days after goods have been received. If you would like to return the product for a refund or a credit during this period, you may do so provided the conditions below have been met. Please note that if the 7 day period has lapsed we unfortunately will be unable to provide a refund or credit.

Refund Requirements

The following criteria must be met in order to qualify for a refund or a credit on your account:

- Product is significantly damaged or defective
- Product must be in original packaging
- Product must be unused

In order to ensure the above criteria has been met, inspection or photo evidence of the product must occur. Please contact Full Moon Health prior to returning any goods. If the product does not meet the listed criteria, we reserve the right not to issue a refund or credit.

Sale and Clearance Items

Only regular priced items may be returned, unfortunately sale or clearance items cannot be returned, refunded, exchanged or credited.

Change of Mind

We do not accept returns for change of mind. Please select carefully when placing your order.

Contacting Us

If you have any questions, concerns, or complaints regarding this refund policy we encourage you to contact us using the details below:

info@fullmoon.com.au

